

# Digitalisation for a just social compact: Global South lessons from the COVID- 19 pandemic

## Issue area one: Social Protection

Outputs and resources

An IDRC COVID-19 Responses for Equity (CORE) Project



Reports and papers: Social Protection		
Title	Description	Publication date
<a href="#">Interaction between citizens and the Government through ICT in the context of the Covid-19 pandemic</a>	This report studies the interaction between citizens and government during a pandemic. It contributes meaningful information to the literature and evidence-based policy development.	
<a href="#">A look at the agile state. Use of digital platforms during the pandemic for citizen services and procedures</a>	This study aims to analyse the use of the digital platforms during the pandemic in Peru and to analyse the potential of the Agile state	
<a href="#">Access to services during COVID-19 in “Digital India”</a>	Provides a snapshot on a. the state of digital India and how internet use changed with COVID-19, and b. how access to services, including education, work and healthcare, changed – focusing particularly on the mediating role played by digital technologies	
<a href="#">Social Safety Nets and the State of Poverty in Sri Lanka</a>	Draws on nationally representative survey, qualitative research and secondary policy analysis to highlight the state of poverty, gaps in the existing social safety net system, and recommendations for the social safety net reform process.	June 2023
<a href="#">Defining and measuring poverty: implications for policymakers</a>	Identifies different types of poverty, and maps different types of data sources that could be used to measure the different types of poverty.	September 2023
<a href="#">Relationship between monetary poverty and multidimensional social assistance eligibility criteria in Sri Lanka</a>	Explores the relationship between Sri Lanka’s expenditure-based definition of monetary poverty (national poverty line) and the eligibility criteria used for the Aswesuma social assistance programme. Existing research is limited to linking monetary poverty to the multidimensional poverty index, as opposed to specific programmes.	August 2023

<a href="#">Challenges to Achieve Responsive and Accountable Governance in Social Safety Nets in Sri Lanka</a>	Investigates the perceptions and experiences of SSN beneficiaries and government officials, offering insights from both demand and supply side perspectives.	August 2023
<a href="#">Using mobile call detail records (CDRs) and remote sensing data for spatial mapping of poverty</a>	This paper explores using unsupervised and supervised machine learning techniques, to utilise mobile call detail records, geographic information system, and remote sensing data to map poverty spatially.	September 2023

Policy briefs: Social Protection		
Title	Description	Publication date
<a href="#">How technology can be deployed to scale-up social protection during COVID-19: The case of South Africa, Nigeria and Africa</a>	Drawing on our pre-COVID-19 After Access survey data collected between 2017 and 2019 across 10 African countries, we explore the pre-pandemic infrastructure endowments that are likely to enable or constrain the scaling-up of social protection at the household level and make suggestions on how technologies and last mile payment distribution could be optimised to alleviate extreme poverty as well as reduce corruption and maladministration.	January 2021
<a href="#">Refining the Leave No One Behind Programme: Insights from Estate Communities</a>	This report draws on ongoing qualitative research to highlight the challenges faced by the estate communities in the early stages of the new social protection delivery process	April 2023

Blogs and op-eds: Social Protection		
Title	Description	Publication date
<a href="#">South Africa's COVID-19 Information App</a>	This blogpost draws on research undertaken as part of the IDRC funded COVID-19 Responses for Equity	October 2021

<a href="#">most popular with urban dwellers, women and youth</a>	(CORE). It provides selected high-level insights into pandemic outcomes from a demand-side perspective in relation to digital, financial, and intersectional inequalities.	
<a href="#">RIA survey finds gender inclusivity in Nigeria's COVID response</a>	This blog about the Nigerian case provides selected high-level insights into COVID 19 response outcomes from a demand-side perspective and their interactions with digital, financial, and intersectional inequalities.	August 2021
<a href="#">Samurdhi banks should not have monopoly on distributing welfare benefits.</a>	An opinion piece on the importance of a focus on transparency and ease of access for citizens in the strategy of welfare distribution benefits	October 2022
<a href="#">Aswesuma v. Samurdhi: What does the evidence say?</a>	Comments on several components of the new social safety net programme, drawing on nationally representative survey and qualitative research	
<a href="#">Reimagining Sri Lanka's Social Safety Nets Systems</a>	Illustrated the need to incorporate digital and data into the social protection delivery chain for more accurate targeting and efficient delivery	March 2023

Methodology notes and slide sets: Social Protection		
Title	Description	Publication date
<a href="#">Impact of COVID-19 on households and the workforce in India: survey methodology notes</a>	Details the methodology used to conduct the national survey in India. It can be used by other researchers to replicate the study for comparative purposes, and/or use the methods used for their own studies.	November 2021
<a href="#">Impact of COVID-19 on households and the workforce in Sri Lanka: Survey methodology note</a>	Details the methodology used to conduct the national survey in Sri Lanka. It can be used by	December 2022

	other researchers to replicate the study for comparative purposes, and/or use the methods used for their own studies	
<a href="#">Sri Lanka Social Safety Net Qualitative Research (Methodology note)</a>	Details the methodology to carry out a qualitative study on social safety nets spanning across 13 districts	June 2023
<a href="#">Social protection for private sector workers (slide set)</a>	Part of a presentation to the Labour Minister of Sri Lanka advocating for the need for a comprehensive, adaptive social protection system for all workers, including those employed in the private sector.	January 2024